



# Framing the Microcredentials Landscape

**Carlos Delgado Kloos**

Universidad Carlos III de Madrid

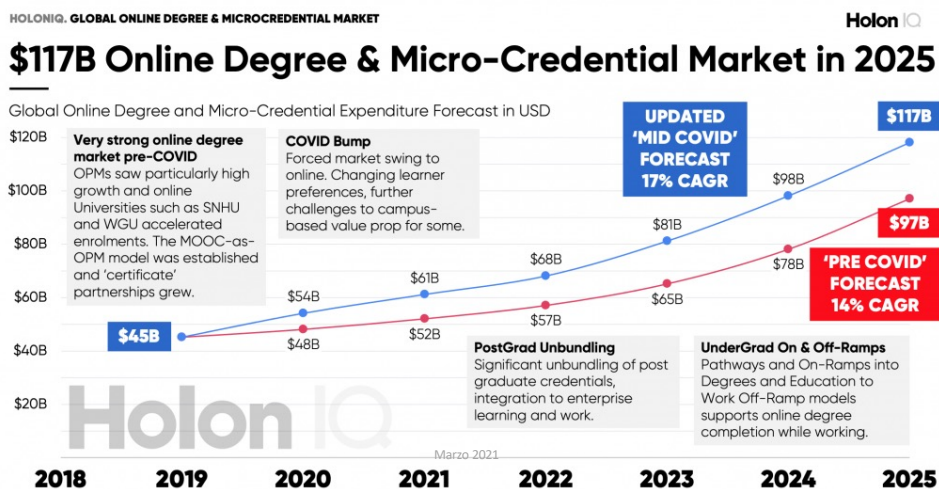
[it.uc3m.es/cdk](http://it.uc3m.es/cdk), @cdk100s

# What is a Microcredential?

- "The **record** of the **learning outcomes** that a learner has **acquired** following a **small** volume of learning," and where "these learning outcomes have been **assessed** against transparent and clearly defined **standards**".



## Expected Market



# Urgent Action Required

THE STRAITS TIMES SINGAPORE

## Universities must change or lose their place to alternative education providers: OECD education chief



**Sandra Davie**  
Senior Education Correspondent

PUBLISHED: 30 JAN 2022, 8:00 PM SGT

In the third of a four-part series on the changing role of universities, OECD's education chief Andreas Schleicher talks to The Straits Times' senior education correspondent Sandra Davie on how universities have to evolve to stay relevant.

For some time now, people have been questioning the value of universities. The challenge became more robust in the last two years as the Covid-19 pandemic hit and universities began to deliver their programmes online, said a global education expert.



Microcredentials integrate into the Bologna Process and therefore everything is set!

# From Bologna to Microcredentials



## Change?



- Bologna process tools
- Microcredentials are part of the EHEA (European Higher Education Area)
- Many of the Bologna process principles are still valid
  - ESG (European Standards and Guidelines)
  - ECTS (European Credit Transfer System)
  - QA (Quality Assurance)



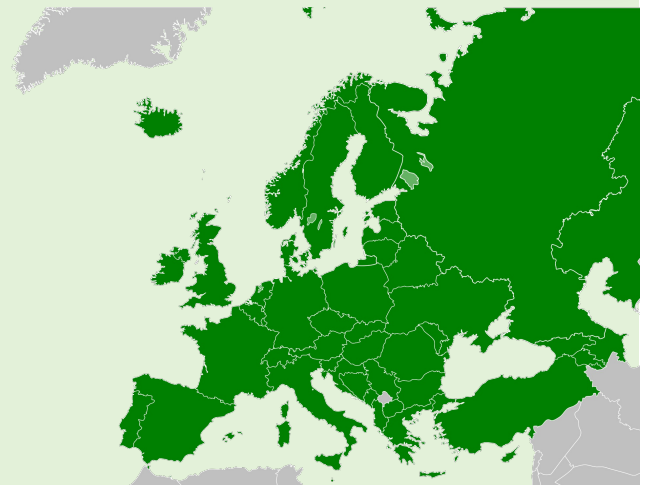
# Change?

- However, some aspects change because of the size of the credentials!



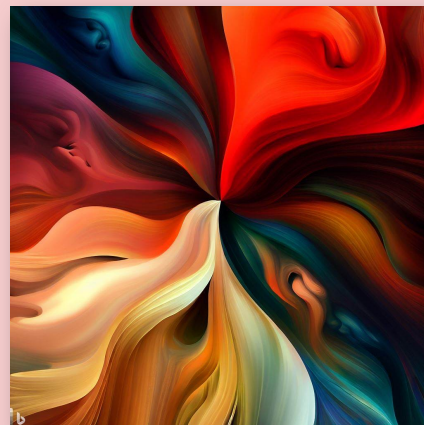
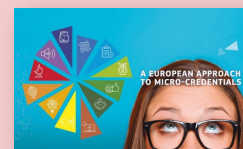
# Duration

- Harmonization (more or less)
- Bachelor's degree program:  
180-240 ECTS (3-4 years)
- Master's degree program:  
60-120 ECTS (1-2 years)



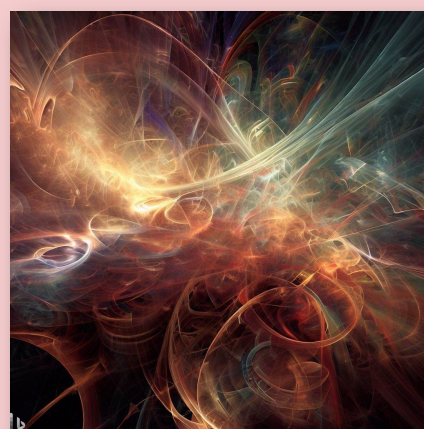
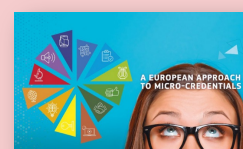
# Duration

- Diversity
- ES:  $\leq 15$  ECTS (RD 822/2021)
- NL: 3-30 ECTS
- BE: 3-20 ECTS
- DE: 1-9 ECTS (recomm.)
- IT:  $\leq 60$  ECTS (recomm.)?



# Duration

- Chaos
- ES:  $\leq 15$  ECTS (RD 822/2021)
- NL: 3-30 ECTS
- BE: 3-20 ECTS
- DE: 1-9 ECTS (recomm.)
- IT:  $\leq 60$  ECTS (recomm.)?



# Spain: R.D. 822/2021, article 37



## 1?-15 ECTS



8. Igualmente, las universidades podrán impartir enseñanzas propias de menos de 15 ECTS que requieran o no titulación universitaria previa, en forma de **microcredenciales o micromódulos**, que permitan certificar resultados de aprendizaje ligados a **actividades formativas de corta duración**. En ningún caso estas enseñanzas podrán confundirse con las titulaciones ofertadas por los centros de Formación Profesional de Grado Medio o Grado Superior.

# The Netherlands

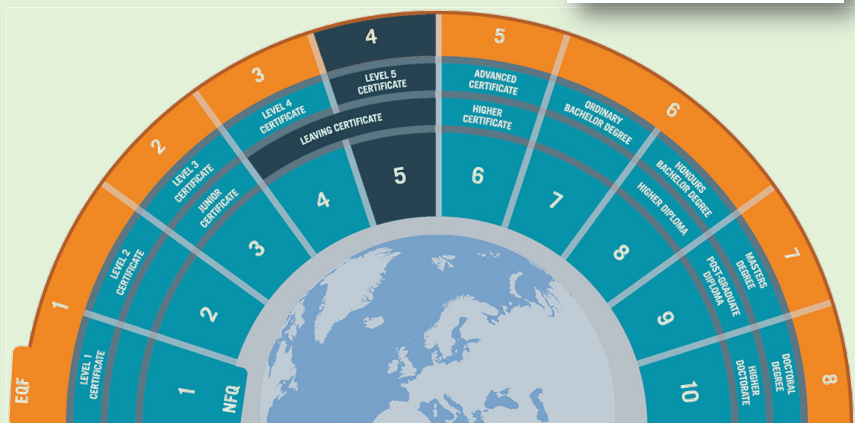


## 3-30 ECTS

Wat zijn microcredentials?	Waarom microcredentials?	Hoe gaan we aan de slag tijdens de pilot?	Kwaliteitskader	Wie zijn er betrokken bij de pilot?
<p><b>Een digitaal certificaat voor een zelfstandig af te ronden onderwijseenheid met een grootte van 3 – 30 EC met accreditiewaardig niveau, kwaliteitskeurmerk en een erkende waarde voor de doelgroep professionals.</b></p> <p>De microcredential is een betrouwbaar certificaat waarmee professionals kunnen aantonen wat ze weten, kunnen en begrijpen na succesvolle afronding van een onderwijseenheid. De microcredential geeft met andere woorden een zelfstandige waarde aan een kleinere onderwijseenheid (bij de pilot gaat het om een grootte tussen de 3 en 30 EC). De microcredential staat voor accreditiewaardig onderwijs en voegt een kwaliteitskeurmerk toe: de (betalende) deelnemer/werkgever kan erop aan dat de cursus zo is opgezet dat leeruitkomsten bereikt worden. Het behalen van deze leeruitkomsten is herleidbaar en controleerbaar. Bij een microcredential gaat het echter niet alleen om het eindresultaat. Het gehele proces, inclusief de leeractiviteiten en bijbehorende toetsing van leeruitkomsten, geeft waarde aan een microcredential, die wordt erkend binnen en buiten onderwijsinstellingen. Daarnaast zal er landelijk geregistreerd worden wie welke microcredential heeft behaald. De vraag 'Wat zijn microcredentials?' wordt in onderstaande video in het kort beantwoord.</p>				

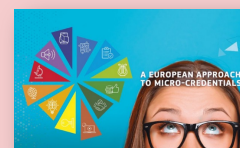
# Level

- Clearly defined levels of NQF/EQF



# Level

- No clear differentiation in name



# Goal: Bachelor & Master



- Fundamentals



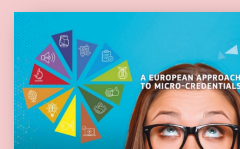
2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

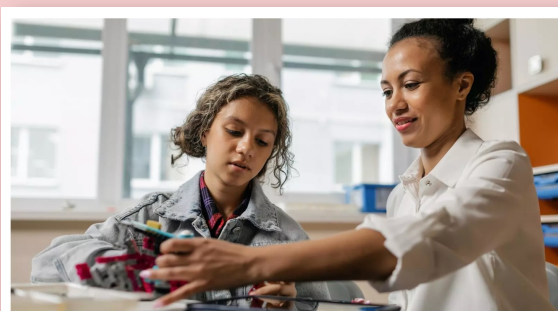
17



# Goal: Microcredential



- Reskilling/upskilling



FUTURE OF WORK

**Reskilling Revolution: Preparing 1 billion people for tomorrow's economy**

WORLD ECONOMIC FORUM

09 Jan 2023



2023-11-23, ProcToGo, YERUN, BRU

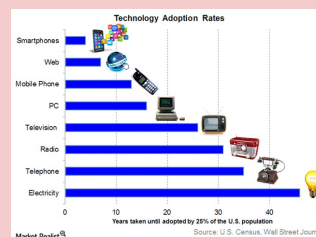
C. Delgado Kloos, UC3M

18

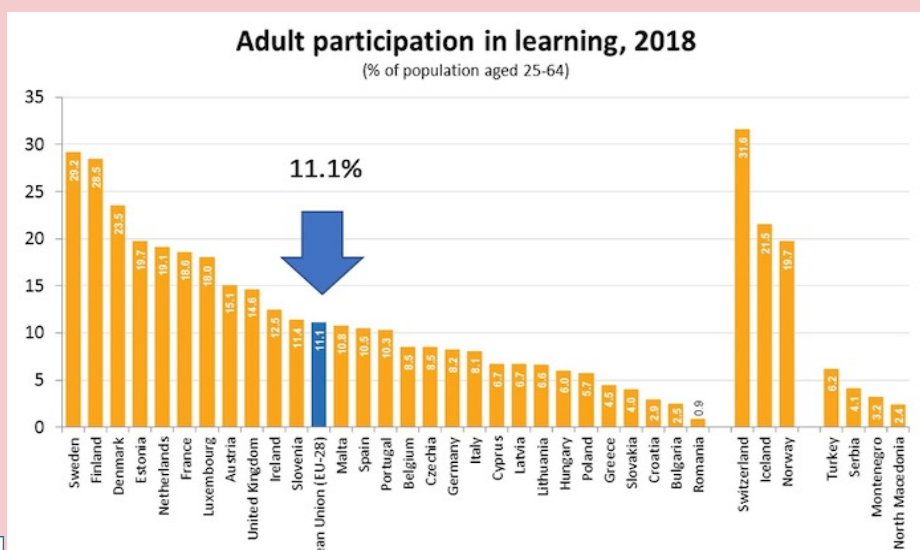
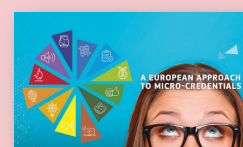


# Need for a Frequent Requalification

- Exponential technological change
- Frequent change of job
- Continuous transformation of industries
- Longer life



# Reskilling/Upskilling





# Students

- Young people
- With more or less similar knowledge (somehow known)
- Captive



# Students

- Mature people
- With fundamental knowledge, but diverse
- To the point



# Competition

- Monopoly



2023-11-23, ProcToGo, YERUN, BRU

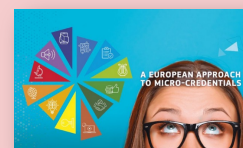
C. Delgado Kloos, UC3M

23



# Competition

- Open market with many different players

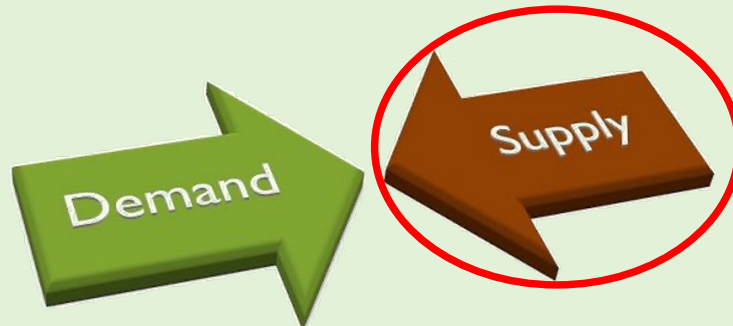


C. Delgado Kloos, UC3M

24

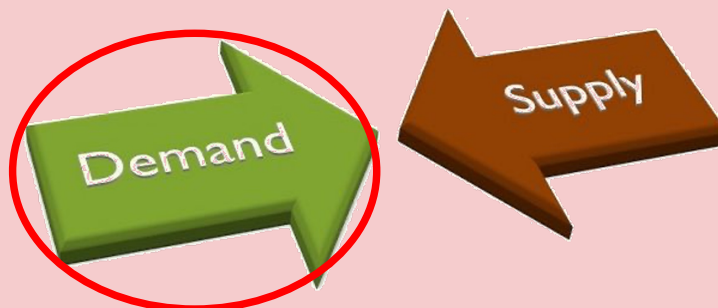


# Educational Offer



# Supply-driven

# Educational Offer



# Demand-driven

# Teaching Assignment



- Top-down
- Assignment of subjects to departments
- Departments manage teaching
- Discipline-oriented
- Slow change in educational offer

# Teaching Assignment



- Supra-departmental organization
- Multi-disciplinary
- Incentives
- Agile and dynamic educational offer

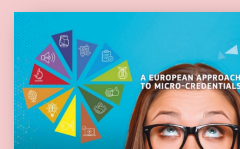
# Quality Assurance



- Regional, national, and European level assurance quality agencies



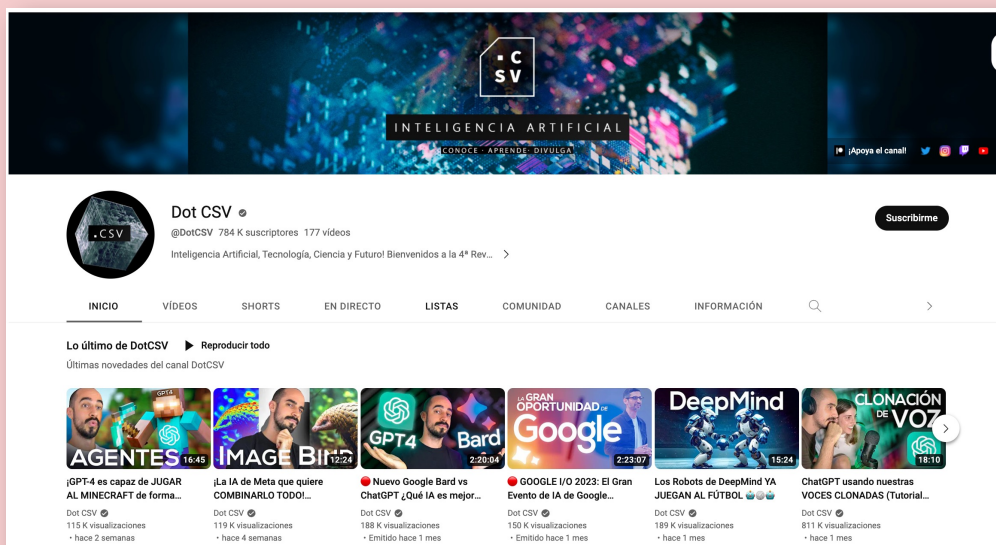
# Quality Assurance



- Impossible to assure quality for each microcredential individually (too small to be cost effective)



# Quality Assurance?



# Quality Assurance?



- Content
  - complete
  - deep
  - entertaining
  - up-to-date
- Edutainment?





# Certification

- Paper-based



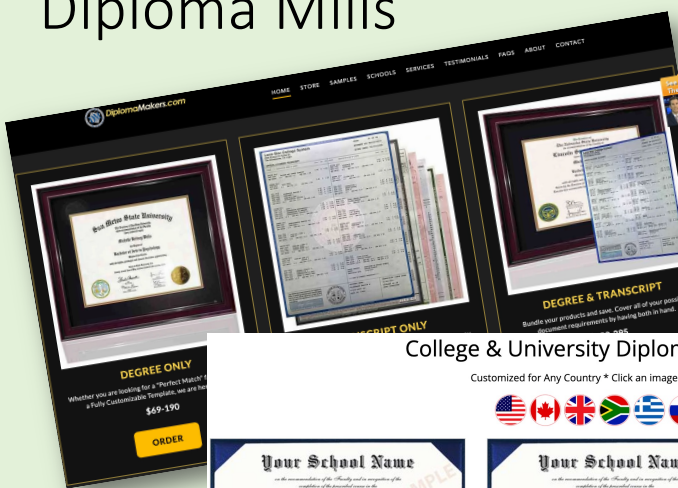
2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

33



# Diploma Mills



College & University Diplomas from \$150

Customized for Any Country \* Click an image for more designs



Buy Replacement and Novelty Fake College & University Diplomas



Buy Replacement and Novelty Fake College & University Diploma and Transcripts



Buy Replacement and Novelty Fake College & University Transcripts



# Certification

- Digital

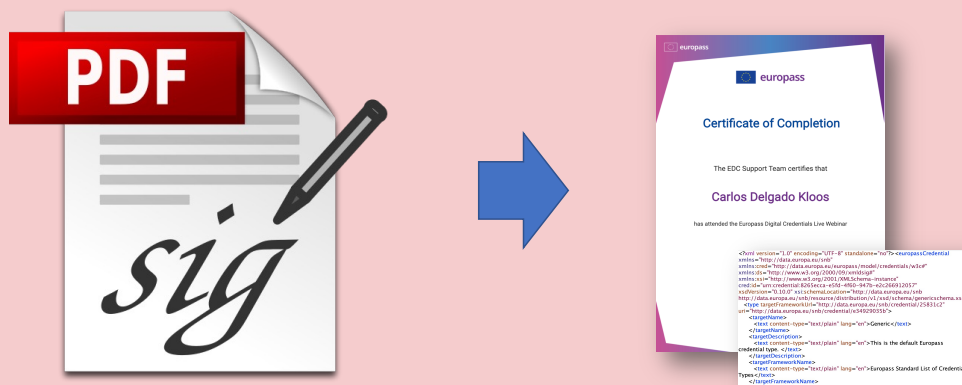


```
<?xml version="1.0" encoding="UTF-8" standalone="no" ?><europassCredential xmlns="http://data.europa.eu/snb/" xmlns:cred="http://data.europa.eu/europass/model/credentials/iw3c#" xmlns:si="http://www.w3.org/2000/09/xmldsig#" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" creditid="urn:credential:ESDSC:ca-e3f4-4f60-947b-e22069120537" xsi:base="http://data.europa.eu/snb" xsi:schemaLocation="http://data.europa.eu/snb http://data.europa.eu/snb/resource/distribution/1/1/xsd/schemata/generic/schema.xsd" ?><type targetFrameworkUri="http://data.europa.eu/snb/credential/25831c2" uri="http://data.europa.eu/snb/credential/e349290350" ?><targetName ?><text content-type="text/plain" lang="en" ?>Generic</text ?></targetName ?><targetDescription ?><text content-type="text/plain" lang="en" ?>This is the default Europass credential type. </text ?></targetDescription ?><targetFrameworkName ?><text content-type="text/plain" lang="en" ?>Europass Standard List of Credential Types </text ?></targetFrameworkName ?></type ?>
```

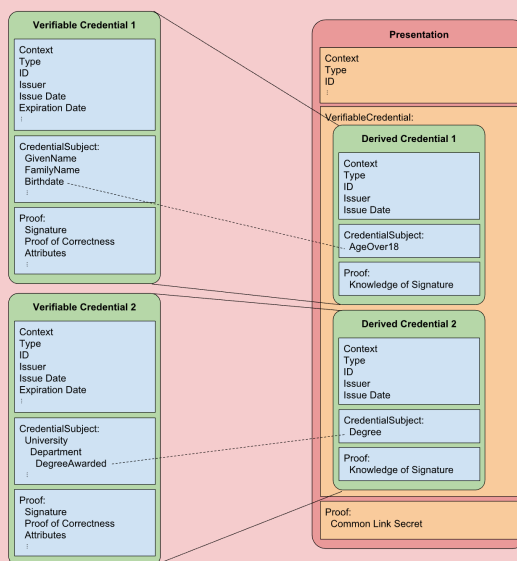


OK, I know, it is a digitally signed PDF

# Superficial vs. Deep Digitalization



# Verifiable Presentations



# Centralized vs. Decentralized Management



```
<html version="1.0" encoding="UTF-8" standalone="no" ><europa:Credential
xmlns="http://data.europa.eu/edc/"
xmlns:meta="http://data.europa.eu/edc/metadata/instance"
xmlns:si="http://www.w3.org/2000/09/units-gg"
xmlns:sch="http://www.w3.org/2001/XMLSchema-instance"
credentialId="e355e6ca-e5f6-4f89-947b-a2266912057"
si:schemaLocation="http://data.europa.eu/edc http://data.europa.eu/edc/schemas/credential/2023/1.0"
si:targetFrameworkName="http://data.europa.eu/edc/credential/2023/1.0"
uri="http://data.europa.eu/edc/credential/e355e6ca-e5f6-4f89-947b-a2266912057">
  <si:targetFrameworkName>
    <si:content-type="text/plain" lang="en">Generic</si:content-type>
  </si:targetFrameworkName>
  <si:content-type="text/plain" lang="en">This is the default Europass
  </si:content-type>
  <si:content-type="text/plain" lang="en">Europass Standard List of Credential
  </si:content-type>
  <si:targetFrameworkName>
    <si:content-type="text/plain" lang="en">Europass Standard List of Credential
  </si:content-type>
  </si:targetFrameworkName>
</europa:Credential>
```

VS.



# Description

- Diploma Supplement



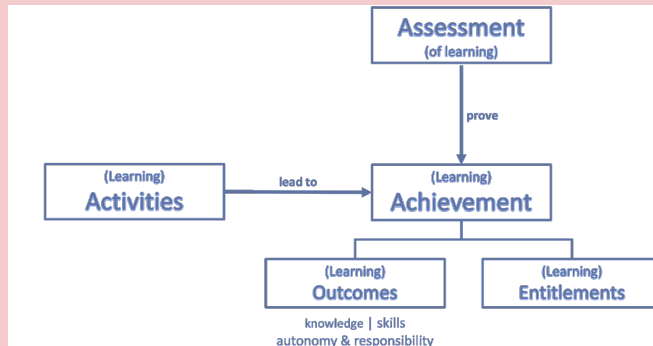
DECISIÓN N° 2241/2004/CE DEL PARLAMENTO EUROPEO Y DEL CONSEJO

de 15 de diciembre de 2004

relativa a un marco comunitario único para la transparencia de las cualificaciones y competencias (Europass)

# Description

- European Learning Model (v3)



**DECISIÓN (UE) 2018/646 DEL PARLAMENTO EUROPEO Y DEL CONSEJO**  
**de 18 de abril de 2018**  
 relativa a un marco común para prestar mejores servicios en materia de capacidades y cualificaciones (Europass) y por la que se deroga la Decisión n.º 2241/2004/CE



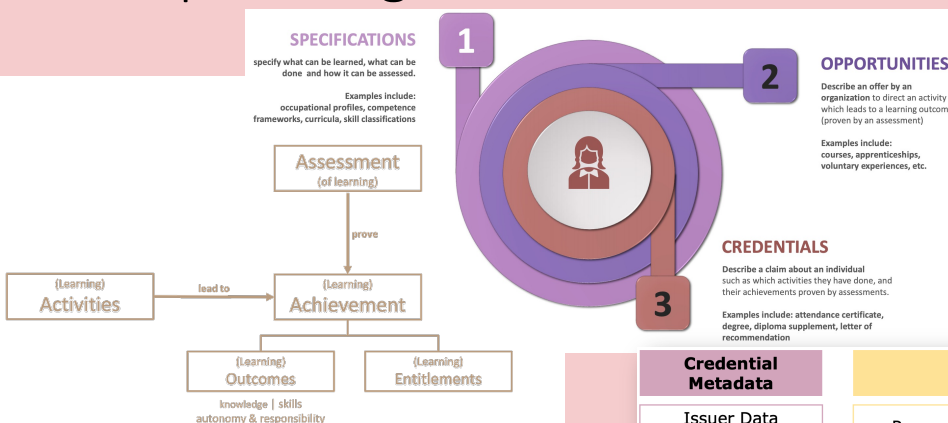
2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

41



# European Digital Credentials



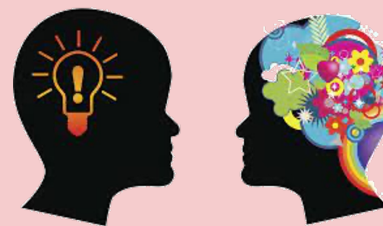
Credential Metadata	Claim		Proof
Issuer Data (eIDAS Legal Person & Accreditation association)	Person (eIDAS Natural Person)	Person (Other Identifiers)	eIDAS eSeal (as per directive on qualified eSeals)
Issuer Data Other Identifiers	Activity Specification + History	Assessment Specification + History + Grades	Other Proofs (accepted but not legally admissible)
Credential Type Qualification Award Enrolment; Participation Exam Result;	Achievement Specification + History + Grades <small>Specification: What was done History: Where, When, How was it done and who directed it?</small>		



2023-11-23, ProcToGo, YERUN, BRU

joinup.ec.europa.eu/sites/default/files/release/documentation/2019-11/Europass%20Learning%20Data%20Model.pdf

# Digital Credential...



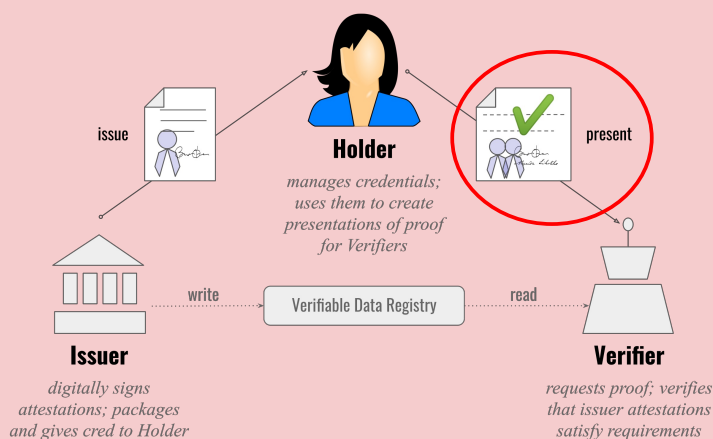
- Other and more aspects can be certified
- Competences vs. knowledge

## Curricular and Co-Curricular Outcomes

Through the Clarke Compass, you will personally achieve the following eight outcomes:

- **Spiritual growth:** Discover a spiritual center that guides you in respecting and understanding self and other, as rooted in the BVM tradition and practices of Catholic Social Teaching.
- **Communication:** Strengthen and expand your reading, writing, listening and oral expression skills in individual, collaborative and technological settings.
- **Critical thinking:** Engage in critical and creative inquiry that leads to informed, researched and ethical judgments.
- **Integration of knowledge:** Connect ideas across the disciplines as you seek solutions to local, national and global problems.
- **Intercultural engagement:** Collaborate and interact meaningfully in diverse, real-world experiences that enrich your understanding of others' perspectives and impact the Common Good.
- **Leadership:** Lead and serve others in the classroom, on campus and in real-world contexts as you help shape the Common Good.
- **Professional preparedness:** Apply knowledge and skills in career experiences that set you apart from other graduates.
- **Self-sufficiency:** Acquire life-management skills that help you adapt and achieve in a rapidly changing world.

# Better Sharing



## Verifiable Credentials Data Model v1.1

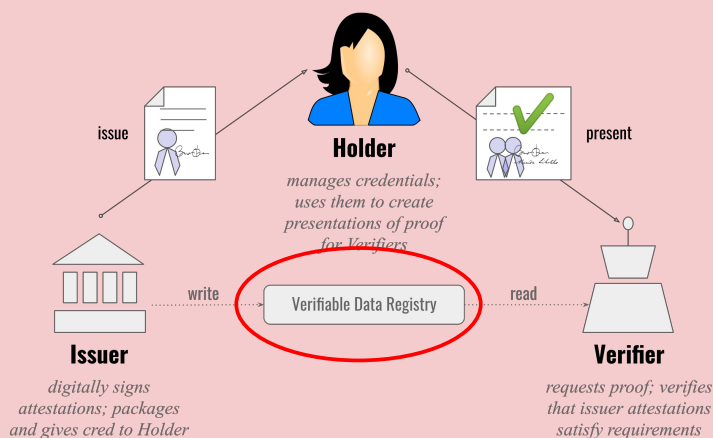
Expressing verifiable information on the Web



W3C Recommendation 09 November 2021



# Better Verification



## Verifiable Credentials Data Model v1.1

Expressing verifiable information on the Web

W3C Recommendation 09 November 2021



# Better Employability

- Matching of job searches and offers





## Bologna

- **Just-in-case learning**
- Harmonized length in Europe
- Goal: fundamentals
- Students with known knowledge
- Slow change of offers
- Complex updating process
- Rigid teaching assignment
- Disciplinarity
- Paper certification
- Quality assurance by program

2023-11-23, ProcToGo, YERUN, BRU



## Microcredentials

- **Just-in-time learning**
- Length not harmonized in Europe
- Goal: re-/up-skill
- Students with basic but diverse knowledge
- Fast demand-driven offering
- Fast updating
- Agile and flexible teaching assignment
- Multidisciplinarity
- Digital certification
- Impossible to assure quality for each microcredential individually

C. Delgado Kloos, UC3M

47

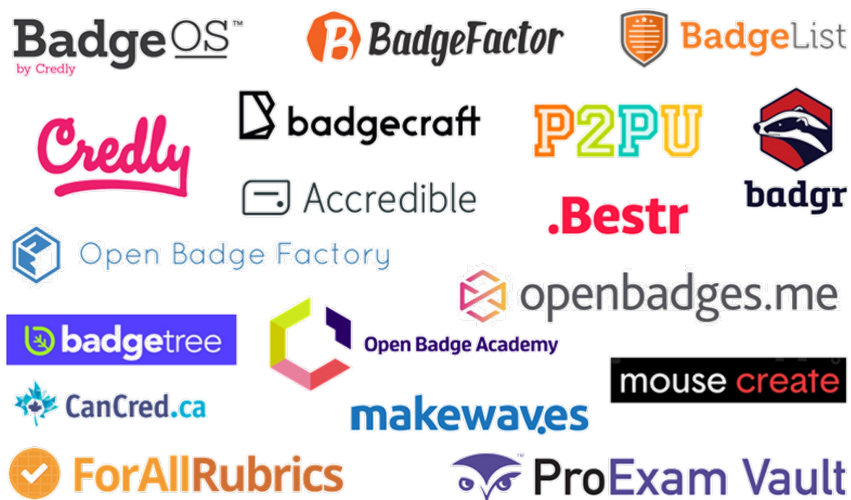
uc3m

Universidad  
Carlos III  
de Madrid



Ok, I understand something fundamental is changing. Are there some initiatives?

# Many Providers



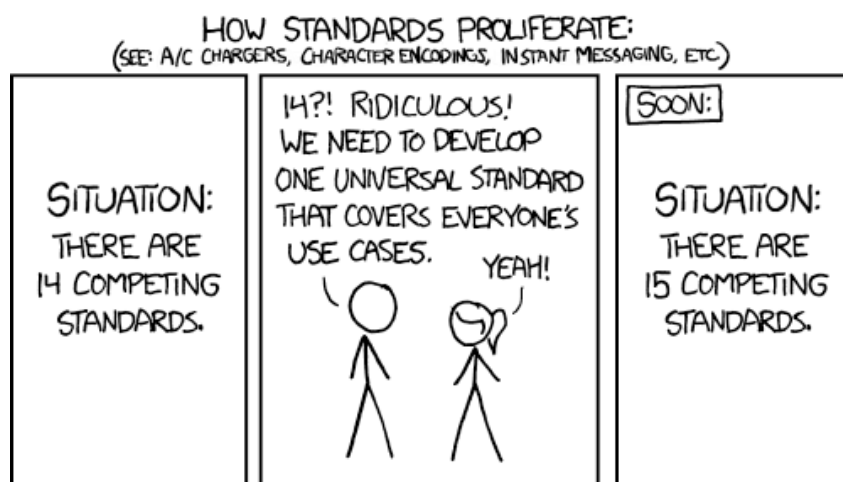
## Quote

*The good thing about standards  
is that there are  
so many to choose from.*



-- Andrew S. Tanenbaum

# Standards



## European Formats

- ELM (European Learning Model) is the format proposed by the EU
- It is based on the W3C format of Verifiable Credentials (VC)
- It is used both at the EDC and EBSI frameworks



# EBSI: European Blockchain Services Infrastructure



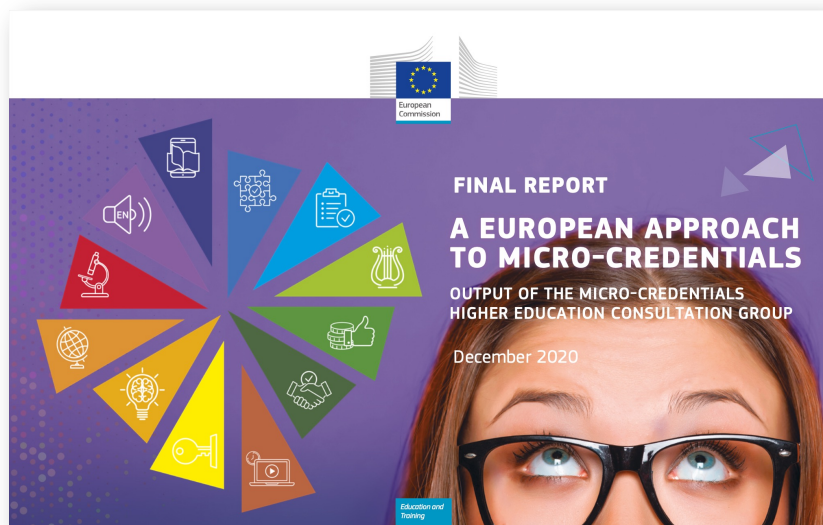
2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

53



# European Approach



2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

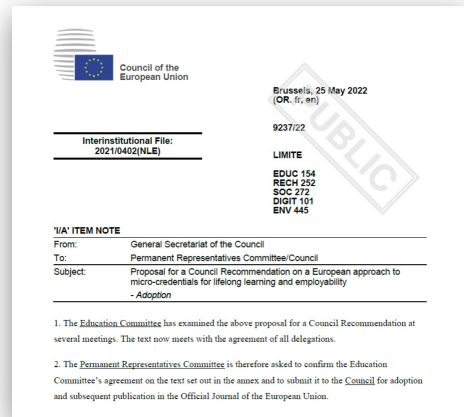
54



# European Recommendation

## • Recommendation of the Council of the EU, 2022/C 243/02 of 16 Jun:

2. Member States are recommended to use micro-credentials, where appropriate, as a tool to strengthen and complement existing learning opportunities, increase participation in lifelong learning and help reach the target of 60 % of all adults participating in training every year as
- e) using micro-credentials to support flexible learning pathways and the transition from upper secondary or VET to tertiary education and adult education where relevant;
- d) using micro-credentials that can be integrated in or that can complement degree programmes, where relevant;
21. It is recommended that Member States implement this Recommendation as soon as possible. They are invited to inform the Commission by December 2023 of the corresponding measures to be taken at the appropriate level to support the objectives of this Recommendation.



# CertiDigital



**CertiDigital**      Presentación    Beneficios    Situación Actual    Objetivos    Participantes

Despliegue de un **servicio de certificación digital para el Sistema Universitario Español** en el marco del Espacio Europeo de Educación Superior como iniciativa del Plan *UniDigital* del Ministerio de Universidades

## certidigital.es



- Adecuación de la legislación
- Conocimiento de la tecnología (APIs, wallet, formato de datos)
- Despliegue de servicios (afecta a distintas unidades de la organización)
- Adecuación de la organización a este nuevo conjunto de tecnologías/paradigmas
- Formalización y reconocimiento de cursos y programas de diferente duración
- Definición y evaluación del nivel de soporte que genera este tipo de servicios y los conocimientos y competencias necesarios por parte de la organización
- Coordinación con organizaciones a nivel internacional y en especial europeo





# Coordinating Universities



2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

57



# Other Partners (Early Adopters)



2023-11-23, ProcToGo, YERUN, BRU

C. Delgado Kloos, UC3M

58



# 3 Main Components

1. EDC



2. EBSI



3. Use Cases and Community building



## DC4EU

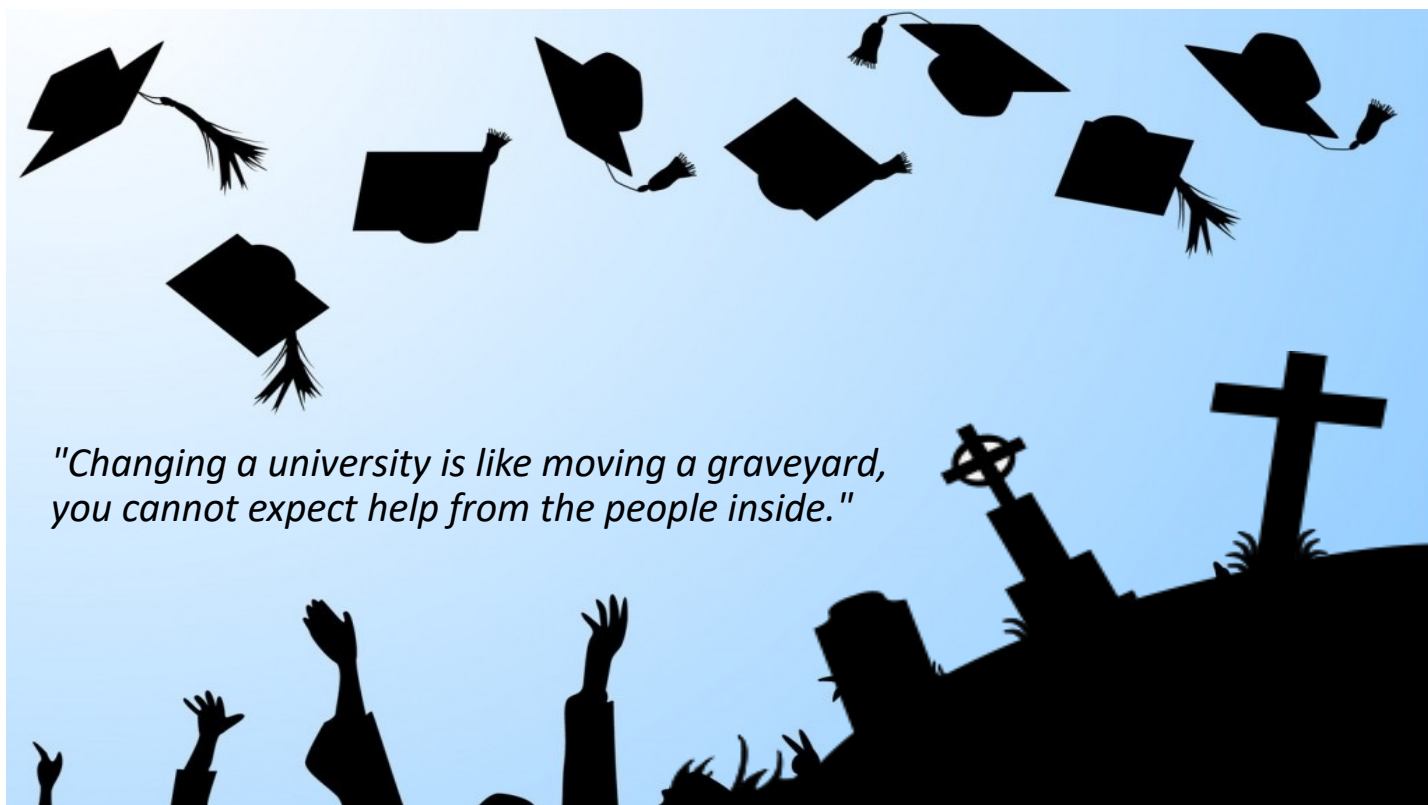


- Digital Europe Program
- 80 institutions from 22 countries (20 member states, Norway, Ukraine)
  - Leader: Spanish Ministry of Economic Affairs and Digital Transformation
- 2 application fields:
  - Education (educational credentials, professional qualifications)
  - Social Security
- Based on
  - eIDAS (identity and electronic attestation of attributes)
  - EU Digital Wallet
- **dc4eu.eu**



# Urgent Action Required

- Acknowledging the need for a profound change to convert Universities in Leading Educational Institutions throughout life
  - Agile identification of training offer
  - Adaptation of teaching formats
  - Collaboration with the productive fabric (PPP: public-private partnerships)
  - Internal organization (FFF: form follows function)
  - Incentive mechanisms
  - Digital Certification
  - External support



Merci!

Thank you!

Bedankt!

